

**Quality Policy Statement** 

UKRL carries out maintenance, repair and overhaul of rail vehicles and components for a variety of Train and Freight Operating companies in the UK.

The company employs approximately 45 personnel working from the Traction Maintenance Depot in Leicester.

UKRL aim for high standards of Quality, we want to consistently meet and exceed our customer requirements and expectations. We understand the importance of delivering the right product or service defect free, on time, every time.

We understand the importance of quality in supporting system safety and reliability in the rail industry into which we supply our products and services.

Our business activities are carried out in line with our Business Management System embracing the process approach, and is structured around the requirements of BS EN ISO 9001:2015.

The company will ensure that the quality policy is understood, implemented and maintained at all levels within the organisation. The procedures set out our Business Management System are considered mandatory and it is the responsibility of all employees to ensure they are complied with fully.

UKRL are committed to ensuring that controls are in place to prevent risk to the Company and its interested parties whilst ensuring that the end product of our work is to a standard which complies with relevant contractual and legislative requirements.

UKRL considers its commitment to quality and the continuous improvement of its processes to be fundamental to the continued success of the business.

It is the responsibility of top management to set specific associated quality objectives and targets, to be reviewed at regular management meetings to ensure continuous improvement.

Alan Lee Director

Darren Sharpe General Manager